Rebecca Van Aken

She/Her, Philadelphia, PA
rjvanaken@gmail.com
215-801-3152

WORK EXPERIENCE

Syncro Technology Corp
UI/UX Designer
Jan 2023 - Present

- Created a Maze for a client to send to prospective clients to test the current workflow of their product
- Took over the design role for a client project and performed some redesigns to present to the client in an A/B presentation

Advanced Software Quality Analyst
Sept 2022 - Present

- Served as the SME for a mobile app project and shared knowledge with newer team members
- Wrote documentation for a number of tools for a mobile app project to help newer team members
- Participated in both the investigation and ultimately, the validation, for a quick patch due to a mobile app's iOS 16 compatibility issue

Software Quality Assurance Analyst
Sept 2017 - Sept 2022

- Planned and executed test cases for formal software V&V for a variety of medical products, including, but not limited to, mobile apps, imaging systems, and surgical devices .
- Served as the SME for a mobile app project and shared knowledge with newer team members
- Led the QA testing effort on a small side project
- Tested and verified bugs using Atlassian's Jira Software
- Wrote test documentation and led the approval effort with clients
- Communicated with clients and addressed problems when they arose
- Wrote / Refined software functional requirements for our clients' products
- Frequently communicated with developers to ask / answer questions needed in order to complete tasks

- Creating graphic projects for company events when asked to
- Company website testing and content review
- Proofread company messages and documents before being shared with other employees on a number of occasions

Software Quality Assurance Intern
May 2017 - June 2017

- Learned about the SQA processes while on the job
- Tested an imaging system for bugs and reported them as necessary
- Used a variety of Agile testing methodologies on a day-to-day basis.

Responsive Website Testing Consultant
March 2017

- Reviewed and tested the appearance, functionality, and overall consistency of all pages of the company website
- Tested the company website for responsiveness on mobile, tablet, and browser and reported any issues found

Elizabethtown College
Instructional Technology Intern
Feb 2017 - May 2017

- Put together a Lego Mindstorms programming curriculum for students to complete in the college's innovation lab
- Created a wordpress site with a variety of instructional technology tools for the classroom

EDUCATION

University of Pennsylvania, LPS
UX/UI Certificate Program || Part-Time | Remote
Oct 2021 - Apr 2022

- A 6 month bootcamp requiring at least 10-20+ hours per week for class and projects / assignments
- Completed 3 projects, centered on User Experience, User Interface, and Front-End / Web Development
- Completed 2 group projects, working together as a team with 4 other team members.
- As a team, we collaborated with a real client to execute user research, redesign their non-profit's website, and gave a final presentation to stakeholders
  - As a side-project, I assisted them in implementing some of the proposed changes in time for their organization's 2nd birthday

Elizabethtown College, Elizabethtown, PA
BS in Early Childhood and Special Education
Aug 2013 - May 2017
Cum Laude

- National Honors Society of Leadership & Success
- Kappa Delta Pi: Honors Society in Education

TECHNICAL SKILLS

Design Tools

- Figma, Adobe Illustrator, Adobe Photoshop, Adobe XD, Miro, InVision

Software Development

- Web Development: HTML, CSS, Javascript
- Web-Hosting Platforms: Wordpress, Google Sites, Squarespace
- Programming: Some Python
- Test Automation: Interpretation of Dart and Flutter integration tests
- Microsoft Powerapps
- Jira, Confluence, Github, TestRail, Some Selenium

Collaboration

- Slack, Teams, Zoom, Google Meet

Methodologies & Systems

- Agile Software Development, Universal Design, Material Design